

SRX Series Services Gateway Transceiver Reference

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SRX Series Services Gateway Transceivers

You can install transceivers of the following types in sockets in various cards or modules in SRX Series Services Gateways:

- Small form-factor pluggable (SFP)
- Enhanced small form-factor pluggable (SFP+)
- 10-Gigabit SFP (XFP)
- 100-Gbps form-factor pluggable (CFP)
- Quad 40-Gbps form-factor pluggable plus (QSFP+)

This guide describes all of the transceivers applicable to the SRX Series Services Gateways. The transceiver types are not interchangeable, with one exception: SFP+ transceivers can be used in SFP interfaces. However, an SFP+ transceiver installed in an SFP interface will be limited to the 1 Gbps maximum data rate of the interface in which it is installed.



NOTE: Modular Interface Cards (MICs) with SFP interfaces do not support SFP+ transceivers.



WARNING: Do not look directly into a fiber-optic transceiver or into the ends of fiber-optic cables. Fiber-optic transceivers and fiber-optic cable connected to a transceiver emit laser light that can damage your eyes.



WARNING: Do not leave a fiber-optic transceiver uncovered except when inserting or removing cable. The safety cap keeps the port clean and prevents accidental exposure to laser light.



CAUTION: Avoid bending fiber-optic cable tighter than its minimum bend radius. An arc smaller than a few inches in diameter can damage the cable and cause problems that are difficult to diagnose.



CAUTION: If you are having a problem running a Juniper Networks device that is using a third-party optic or cable, the Juniper Networks Technical Assistance Center (JTAC) can help you diagnose the source of the problem. Your JTAC engineer might recommend that you check the third-party optic or cable and potentially replace it with an equivalent Juniper Networks optic or cable that is qualified for the device.

Table 1 on page 3 describes the SFP transceivers applicable to SRX Series Services Gateway SFP interfaces.

Table 1: SFP Gigabit Ethernet Transceivers

Juniper Networks Model	Description	Ethernet Standard	Wavelength λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SRX-SFP-FE-FX	SFP100BASE-FX Fast Ethernet optic module	100BASE-FX	1300		MMF	LC	62.5/125 μm	2 km
							50/125 μm	2 km
SRX-SFP-1GE-LH	SFP 1000BASE-LH Gigabit Ethernet optic module	1000BASE-ZX	1550		SMF	LC	9/125 μm	70 km
SRX-SFP-1GE-LH-ET	SFP 1000BASE-LH Gigabit Ethernet optic module, extended temperature range (see note below)	1000BASE-ZX	1550		SMF	LC	9/125 μm	70 km
SRX-SFP-1GE-LX	SFP 1000BASE-LH Gigabit Ethernet optic module	1000BASE-LX	1310		SMF	LC	9/125 μm	10 km
					MMF	LC	50/125 μm	550 m
							62.5/125 μm	550 m
SRX-SFP-1GE-LX-ET	SFP 1000BASE-LH Gigabit Ethernet optic module, extended temperature range (see note below)	1000BASE-LX	1310		SMF	LC	9/125 μm	10 km
					MMF	LC	50/125 μm	550 m
							62.5/125 μm	550 m
SRX-SFP-1GE-SX	SFP 1000BASE-SX Gigabit Ethernet optic module	1000BASE-SX	850		MMF	LC	50/125 μm	550 m
							62.5/125 μm	275 m

Table 1: SFP Gigabit Ethernet Transceivers (continued)

Juniper Networks Model	Description	Ethernet Standard	Wavelength λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SRX-SFP-1GE-SX-ET	SFP 1000BASE-SX Gigabit Ethernet optic module, extended temperature range (see note below)	1000BASE-SX	850		MMF	LC	50/125 μm 62.5/125 μm	550 m 275 m
SRX-SFP-1GE-T	SFP 1000BASE-T Gigabit Ethernet module (uses Cat 5 cable)	1000BASE-T			Copper	RJ-45	4 twisted pair, category 5 shielded	100 m
SRX-SFP-1GE-T-ET	1000BASE-T Gigabit Ethernet module (uses Cat 5 cable), extended temperature range	1000BASE-T			Copper	RJ-45	4 twisted pair, category 5 shielded	100 m
SFP-FE20KT13R15 EX-SFP-FE20KT13R15	100BASE-BX Fast Ethernet optic module	100BASE-BX-U	1310	1550	SMF (single-strand fiber)	LC	9/125 μm	20 km
SFP-FE20KT15R13 EX-SFP-FE20KT15R13	100BASE-BX Fast Ethernet optic module	100BASE-BX-D	1550	1310	SMF (single-strand fiber)	LC	9/125 μm	20 km
SFP-GE10KT13R14 EX-SFP-GE10KT13R14	1000BASE-BX10 optic module	1000BASE-BX-U	1310	1490	SMF (single-strand fiber)	LC	9/125 μm	10 km
SFP-GE10KT13R15 EX-SFP-GE10KT13R15	1000BASE-BX10 optic module	1000BASE-BX-U	1310	1550	SMF (single-strand fiber)	LC	9/125 μm	10 km
SFP-GE10KT14R13 EX-SFP-GE10KT14R13	1000BASE-BX10 optic module	1000BASE-BX-D	1490	1310	SMF (single-strand fiber)	LC	9/125 μm	10 km
SFP-GE10KT15R13 EX-SFP-GE10KT15R13	1000BASE-BX10 optic module	1000BASE-BX-D	1550	1310	SMF (single-strand fiber)	LC	9/125 μm	10 km
SFP-GE40KT13R15 EX-SFP-GE40KT13R15	1000BASE-BX optic module	1000BASE-BX-U	1310	1550	SMF (single-strand fiber)	LC	9/125 μm	40 km

Table 1: SFP Gigabit Ethernet Transceivers (continued)

Juniper Networks Model	Description	Ethernet Standard	Wavelength λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SFP-GE40KT15R13 EX-SFP-GE40KT15R13	1000BASE-BX optic module	1000BASE-BX-D	1550	1310	SMF (single-strand fiber)	LC	9/125 μm	40 km



NOTE: For SRX3400 and SRX3600 Services Gateways to meet NEBS and ETSI standards, all transceivers installed in the services gateway must be of extended temperature (ET) type.

Table 2 on page 5 describes the SFP+ 10-Gigabit Ethernet transceivers applicable to SRX Series Services Gateway SFP and SFP+ interfaces.

Table 2: SFP+ 10-Gigabit Ethernet Transceivers

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SRX-SFP-10GE-ER	SFP+ 10-Gigabit Ethernet optic module. Meets extended temperature range requirements (see note below)	10GBASE-ER	1550		SMF	LC	9/125 μm	40 km
SRX-SFP-10GE-LR EX-SFP-10GE-LR	SFP+ 10-Gigabit Ethernet optic module. Meets extended temperature range requirements (see note below)	10GBASE-LR	1310		SMF	LC	9/125 μm	10 km
SRX-SFP-10GE-SR EX-SFP-10GE-SR	SFP+ 10-Gigabit Ethernet optic module	10GBASE-SR	850		MMF	LC	50/125 μm	300 m (OM3) 400 m (OM4)
							62.5/125 μm	33 m

Table 2: SFP+ 10-Gigabit Ethernet Transceivers (continued)

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SFPP-10GE-LRM	SFP+ 10GBase-LRM 10-Gigabit Ethernet optic module	10GBASE-LRM	1260		MMF	LC	50/125 μ m	220 m
							62.5/125 μ m	220 m
SRX-SFPP-10G-SR-ET	SFP+ 10-Gigabit Ethernet optic module	10GBASE-SR	850		MMF	LC	50/125 μ m	300 m
SRX-SFPP-10G-LR	SFP+ 10-Gigabit Ethernet optic module	10GBASE-LR	1310		SMF	LC	9/125 μ m	10 km



NOTE: For SRX3400 and SRX3600 Services Gateways to meet NEBS and ETSI standards, all transceivers installed in the services gateway must be of extended temperature (ET) type.

Table 3 on page 6 describes the SFP+ 10-Gigabit Ethernet, Direct Attach Cables (DAC) transceivers applicable to SRX Series Services Gateway SFP+ interfaces.

Table 3: SFP+ 10-Gigabit Ethernet DAC Transceivers

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SRX-SFP-10GE-DAC-1M EX-SFPP-10GE-DAC-1M	10-Gbps full-duplex serial transmission	10GBASE-DAC			Direct Attached 30 AWG	SFP+ passive Twinax copper cable assembly		1 m
SRX-SFP-10GE-DAC-3M EX-SFP-10GE-DAC-3M	10-Gbps full-duplex serial transmission	10GBASE-DAC			Direct Attached 30 AWG	SFP+ passive Twinax copper cable assembly		3 m
EX-SFP-10GE-DAC-5M	10-Gbps full-duplex serial transmission	10GBASE-DAC			Direct Attached 24 AWG	SFP+ passive Twinax copper cable assembly		5 m

Table 3: SFP+ 10-Gigabit Ethernet DAC Transceivers (*continued*)

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
EX-SFP-10GE-DAC-7M	10-Gbps full-duplex serial transmission	10GBASE-DAC			Direct Attached 24 AWG	SFP+ passive Twinax copper cable assembly		7 m

Table 4 on page 7 describes the XFP 10-Gigabit Ethernet transceivers applicable to SRX Series Services Gateway XFP interfaces.

Table 4: XFP 10-Gigabit Ethernet Transceivers

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Core and Cladding Size	Max. Distance
			TX	RX				
SRX-XFP-10GE-ER	10-Gigabit Ethernet single-mode optic module	10GBASE-ER	1550		SMF	LC	9/125 μ m	40 km
SRX-XFP-10GE-ER-ET	10-Gigabit Ethernet single-mode optic module, extended temperature range (see note below)	10GBASE-ER	1550		SMF	LC	9/125 μ m	40 km
SRX-XFP-10GE-LR	10-Gigabit Ethernet single-mode optic module	10GBASE-LR	1310		SMF	LC	9/125 μ m	10 km
SRX-XFP-10GE-LR-ET	10-Gigabit Ethernet single-mode optic module, extended temperature range (see note below)	10GBASE-LR	1310		SMF	LC	9/125 μ m	10 km
SRX-XFP-10GE-SR	10-Gigabit Ethernet short-reach multimode optic module	10GBASE-SR	850		SMF	LC	9/125 μ m	10 km
SRX-XFP-10GE-SR-ET	10-Gigabit Ethernet short-reach multimode optic module, extended temperature range (see note below)	10GBASE-SR	850		SMF	LC	9/125 μ m	10 km



NOTE: For SRX3400 and SRX3600 Services Gateways to meet NEBS and ETSI standards, all transceivers installed in the services gateway must be of extended temperature (ET) type.

Table 5 on page 8 describes the CFP 100-Gigabit Ethernet transceivers applicable to SRX Series Services Gateway CFP interfaces.

Table 5: CFP 100-Gigabit Ethernet Transceivers

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Max. Distance
			TX	RX			
SRX-CFP-100G-LR4	100-Gigabit Ethernet single-mode optic module	100GBASE-LR4	1310		SMF	Dual SC	10 km
SRX-CFP-100G-SR10	100-Gigabit Ethernet single-mode optic module	100GBASE-SR10	850		MMF	Ribbon cable, 24 multimode fibers	100 m (OM3) 150 m (OM4)
CFP2-100GBASE-SR10	100-Gigabit Ethernet	100GBASE-SR10	860	860	MMF	24-fiber MPO	100 m
CFP2-100GBASE-LR4	100-Gigabit Ethernet	100GBASE-LR4	1310	1310	SMF	LC	10 km

Table 6 on page 8 describes the QSFP+ 40-Gigabit Ethernet transceivers applicable to SRX Series Services Gateway QSFP+ interfaces.

Table 6: QSFP+ 40-Gigabit Ethernet Transceivers

Juniper Networks SKU	Description	Standard	λ (nm)		Media	Connector	Max. Distance
			TX	RX			
SRX-QSFP-40G-SR4	40-Gigabit Ethernet single-mode optic module	40GBASE-SR4	850		MMF	OM3, OM4, 12 fiber MPO connector	100 m (OM3) 150 m (OM4)
SRX-QSFP-40G-LR4	40-Gigabit Ethernet single-mode optic module	40GBASE-LR4	1310		SMF	LC	10 km
JNP-QSFP-40G-LX4	40-Gigabit Ethernet pluggable	40GBASE-LX4	1310		MMF	OM4 duplex MMF	150 m (OM3)

SRX Series Services Gateway Transceiver Interfaces

Table 7 on page 9, Table 8 on page 9, Table 9 on page 9, and Table 10 on page 10 show the different types of transceiver interfaces available on the various types of SRX Series Services Gateways.

Table 7: SRX210, SRX220, and SRX240 Services Gateway Transceiver Interface Types

Transceiver Type	Card Model	Description	Number of Transceiver Interfaces
SFP	SRX-MP-1SFP	1-Port SFP Mini-PIM (not supported on SRX220)	1
SFP	SRX-MP-1SFP-GE	1-Port Gigabit Ethernet SFP Mini-PIM	1

Table 8: SRX550 and SRX650 Services Gateway Transceiver Interface Types

Transceiver Type	Card Model	Description	Number of Transceiver Interfaces
SFP	SRX-MP-1SFP-GE (SRX550 only)	1-Port Gigabit Ethernet SFP Mini-PIM	1
	SRX-GP-8SFP	8-Port Gigabit Ethernet SFP XPIM	8
SFP+	SRX-GP-2XE-SFPP-TX	2-Port 10-Gigabit Ethernet XPIM	2

Table 9: SRX1400, SRX3400, and SRX3600 Services Gateway Transceiver Interface Types

Transceiver Type	Card Model	Description	Number of Transceiver Interfaces
SFP	SRX3K-16GE-SFP	IOC	16
	SRX1K-SYSIO-GE (SRX1400 only)	SYSIOC	6
SFP+	SRX1K3K-NP-2XGE-SFPP	NP-IOC	2
	SRX1K-SYSIO-XGE (SRX1400 only)	SYSIOC	3
XFP	SRX3K-2XGE-XFP	IOC	2

Table 10: SRX5400, SRX5600, and SRX5800 Services Gateway Transceiver Interface Types

Transceiver Type	Card Model	Description	Number of Transceiver Interfaces
SFP	SRX5K-40GE-SFP	IOC	40
	SRX-IOC-16GE-SFP	Flex IOC Port Module	16
	SRX5K-SPC-2-10-40	SPC	2
	SRX5K-SPC-4-15-320	SPC	2
	SRX-MIC-20GE-SFP	MIC	20
SFP+	SRX-MIC-10XG-SFP+	MIC	10
XFP	SRX5K-4XGE-XFP	IOC	4
	SRX-IOC-4XGE-XFP	Flex IOC Port Module	4
CFP	SRX-MIC-1X100G-CFP	MIC	1
QSFP+	SRX-MIC-2X40G-QSFP+	MIC	2

The following is a list of transceivers supported on the SRX300 Series, SRX550 High Memory, and SRX1500 Services Gateways.

Supported Transceiver	SRX300 Series Services Gateways	SRX550 High Memory Services Gateway	SRX1500 Services Gateway
SRX-SFP-1GE-LH	✓	✓	✓
SRX-SFP-1GE-LX	✓	✓	✓
SRX-SFP-1GE-SX	✓	✓	✓
SRX-SFP-1GE-T	✓	✓	✓
SRX-SFP-FE-FX	✓	✓	
EX-SFP-10GE-LR			✓
EX-SFP-10GE-SR			✓
EX-SFP-FE20KT13R15	✓	✓	
EX-SFP-FE20KT15R13	✓	✓	

Supported Transceiver	SRX300 Series Services Gateways	SRX550 High Memory Services Gateway	SRX1500 Services Gateway
EX-SFP-GE10KT13R14	✓	✓	
EX-SFP-GE10KT13R15	✓	✓	
EX-SFP-GE10KT14R13	✓	✓	
EX-SFP-GE10KT15R13	✓	✓	
EX-SFP-GE40KT13R15	✓	✓	
EX-SFP-GE40KT15R13	✓	✓	
EX-SFPP-10GE-DAC-1M			✓
EX-SFPP-10GE-DAC-3M			✓

The following is a list of all the cards and supported transceivers for the SRX1400 Services Gateway.

Supported Transceivers	Supported Cards					
	I/O Cards			System I/O Cards		Network Processing I/O Cards
	SRX3K-16GE-TX	SRX3K-16GE-SFP	SRX3K-2XGE-XFP	SRX1K-SYSIO-GE	SRX1K-SYSIO-XGE	SRX1K3K-NP-2XGE-SFPP
	16 ports 1 GE	16 ports 1 GE	2 ports 10 GE	12 GBE ports (6-copper RJ45 6-SFP) 1GE	9 GBE ports + 3 10GE (6 copper RJ45, 3 SFP, + 3 10GE SFP+) 1GE + 10GE	2 ports 10 GE
SFP Gigabit Ethernet Transceivers						
SRX-SFP-1GE-LH	✓			✓	✓	
SRX-SFP-1GE-LH-ET	✓			✓	✓	
SRX-SFP-1GE-LX	✓			✓	✓	
SRX-SFP-1GE-LX-ET	✓			✓	✓	
SRX-SFP-1GE-SX	✓			✓	✓	
SRX-SFP-1GE-SX-ET	✓			✓	✓	
SRX-SFP-1GE-T	✓			✓	✓	
SRX-SFP-1GE-T-ET	✓			✓	✓	
SFP+ 10-Gigabit Ethernet Transceivers						
SRX-SFP-10GE-ER					✓	✓
SRX-SFP-10GE-LR					✓	✓
SRX-SFP-10GE-SR					✓	✓
SFPP-10GE-LRM					✓	✓
SRX-SFP-10GE-DAC-1M					✓	✓
SRX-SFP-10GE-DAC-3M					✓	✓
XFP 10-Gigabit Ethernet Transceivers						
SRX-XFP-10GE-ER			✓			
SRX-XFP-10GE-ER-ET			✓			
SRX-XFP-10GE-LR			✓			
SRX-XFP-10GE-LR-ET			✓			
SRX-XFP-10GE-SR			✓			
SRX-XFP-10GE-SR-ET			✓			

The following is a list of all the cards and supported transceivers for the SRX3400 and SRX3600 Services Gateways.

Supported Transceivers	Supported Cards				
	I/O Cards			Network Processing I/O Cards	Switch Fabric Board
	SRX3K-16GE-TX	SRX3K-16GE-SFP	SRX3K-2XGE-XFP	SRX1K3K-NP-2XGE-SFPP	SFB-12GE
	16 ports	16 ports	2 ports	2 ports	12 ports (8 Copper + 4 SFP)
	1 GE	1 GE	10 GE	10 GE	1GE
SFP Gigabit Ethernet Transceivers					
SRX-SFP-1GE-LH		✓			✓
SRX-SFP-1GE-LH-ET		✓			✓
SRX-SFP-1GE-LX		✓			✓
SRX-SFP-1GE-LX-ET		✓			✓
SRX-SFP-1GE-SX		✓			✓
SRX-SFP-1GE-SX-ET		✓			✓
SRX-SFP-1GE-T		✓			✓
SRX-SFP-1GE-T-ET		✓			✓
SFP+ 10-Gigabit Ethernet Transceivers					
SRX-SFP-10GE-ER				✓	
SRX-SFP-10GE-LR				✓	
SRX-SFP-10GE-SR				✓	
SFPP-10GE-LRM				✓	
SRX-SFP-10GE-DAC-1M				✓	
SRX-SFP-10GE-DAC-3M				✓	
XFP 10-Gigabit Ethernet Transceivers					
SRX-XFP-10GE-ER			✓		
SRX-XFP-10GE-ER-ET			✓		
SRX-XFP-10GE-LR			✓		
SRX-XFP-10GE-LR-ET			✓		
SRX-XFP-10GE-SR			✓		
SRX-XFP-10GE-SR-ET			✓		

Following is a list of transceivers supported on all cards, along with the Junos OS release in which they were introduced, for the SRX5000 line of Services Gateways.

Supported Transceivers	IO Card Model Number												
	SRX5K-MPC3-40G10G		SRX5K-MPC (contains 2 MIC slots)				SRX5K-FPC-IOC (contains 2 IOC slots)				SPC Cards - HA Control Ports		
	SRX5K-MPC3-40G10G	SRX5K-MPC3-100G10G	SRX-MIC-10XG-SFP 10 ports	SRX-MIC-2X40G-QSFP 2 ports	SRX-MIC-1X100G-CFP 1 port	SRX-MIC-20GE-SFP 20 ports	SRX-IOC-16GE-SFP 16 ports	SRX-IOC-16GE-TX 16 ports	SRX-IOC-4XGE-XFP 4 ports	SRX5K-40GE-SFP 40 ports	SRX5K-4XGE-XFP 4 ports	SRX5K-SPC-2-10-40 2 ports	SRX5K-SPC-4-15-320 2 ports
	24 x 10 GE 6 x 40 GE	4 x 10 GE 2 x 100 GE	10 GE	40 GE	100 GE	1 GE	1 GE	1 GE	10 GE	1 GE	10 GE	1 GE	1 GE
SRX-CFP-100G-LR4					✓								
SRX-CFP-100G-SR10					✓								
CFP2-100GBASE-SR10		✓											
CFP2-100GBASE-LR4		✓											
SRX-QSFP-40G-LR4	✓			✓									
SRX-QSFP-40G-SR4	✓			✓									
JNP-QSFP-40G-LX4	✓			✓									
SRX-SFP-10G-SR-ET	✓	✓	✓										
SRX-SFP-10G-LR	✓	✓	✓										
SRX-SFP-10GE-LR	✓	✓	✓										
SRX-SFP-10GE-SR	✓	✓	✓										
SFP-10GE-ER	✓	✓	✓										
SFP-10GE-ER-XT	✓	✓	✓										
SRX-XFP-10GE-ER									✓		✓		
SRX-XFP-10GE-ER-ET									✓		✓		
SRX-XFP-10GE-LR									✓		✓		
SRX-XFP-10GE-LR-ET									✓		✓		
SRX-XFP-10GE-SR									✓		✓		
SRX-XFP-10GE-SR-ET									✓		✓		
SRX-SFP-10GE-DAC-1M	✓	✓	✓										
SRX-SFP-10GE-DAC-3M	✓	✓	✓										
EX-SFP-10GE-DAC-5M	✓	✓	✓										
EX-SFP-10GE-DAC-7M	✓	✓	✓										
SRX-SFP-1GE-LH								✓		✓		✓	✓
SRX-SFP-1GE-LH-ET								✓		✓		✓	✓
SRX-SFP-1GE-LX							✓	✓		✓		✓	✓
SRX-SFP-1GE-LX-ET							✓	✓		✓		✓	✓
SRX-SFP-1GE-SX							✓	✓		✓		✓	✓
SRX-SFP-1GE-SX-ET							✓	✓		✓		✓	✓
SRX-SFP-1GE-T							✓	✓		✓			
SRX-SFP-1GE-T-ET							✓	✓		✓			

● 12.1X46-D10
 ● 12.1X46-D30
 ● 12.1X47-D10
 ● 12.3X48-D10
 ● 15.1X49-D10

Installing Transceivers

Transceivers are hot-insertable and hot-removable. Removing a transceiver does not interrupt the functioning of the card or module.

To install a transceiver:

1. Attach an ESD grounding strap to your bare wrist, and connect the strap to one of the ESD points on the chassis.
2. Take each transceiver to be installed out of its electrostatic bag, and identify the socket on the card or module where you will install it.



WARNING: Do not leave a fiber-optic transceiver uncovered except when inserting or removing cable. The safety cap keeps the port clean and prevents accidental exposure to laser light.

3. For each fiber interface transceiver, verify that the interface port is covered by a rubber safety cap. If it is not, cover the interface port with a safety cap. The safety cap prevents the release of laser light that can damage your eyes.
4. Carefully align the transceiver with the socket in the services gateway card or module. The connector should face the socket.
5. Slide the transceiver into the socket until the connector is seated in the component slot. If you are unable to fully insert the transceiver, make sure the connector is oriented correctly. See the hardware documentation for your services gateway for more information about LEDs.
6. Close the ejector handle of the transceiver.
7. Remove the rubber safety caps from both the transceiver and from the end of the cable. Insert the cable into the transceiver.
8. Verify that the status LEDs on the component faceplate indicate that the transceiver is functioning correctly.

Documentation and Release Notes

To obtain the most current version of all Juniper Networks[®] technical documentation, see the product documentation page on the Juniper Networks website at <http://www.juniper.net/techpubs/>.

If the information in the latest release notes differs from the information in the documentation, follow the product Release Notes.

Juniper Networks Books publishes books by Juniper Networks engineers and subject matter experts. These books go beyond the technical documentation to explore the nuances of network architecture, deployment, and administration. The current list can be viewed at <http://www.juniper.net/books>.

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need postsales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at <http://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf> .
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/> .
- JTAC Hours of Operation —The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Find product documentation: <http://www.juniper.net/techpubs/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://www.juniper.net/alerts/>
- Join and participate in the Juniper Networks Community Forum: <http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://tools.juniper.net/SerialNumberEntitlementSearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/> .
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, visit us at <http://www.juniper.net/support/requesting-support.html>

Revision History

June 2015— Added information about DAC and CFP2 optics.

August 2015— Updated core and cladding size for SRX-SFP-FE-FX.

October 2015—Added information about DAC optics.

November 2015—Added OM4 detail for SRX-SFP-10GE-SR.

April 2016—Added transceiver support information for the SRX300 Series, SRX550 High Memory, and SRX1500 Services Gateways.

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